



# Hui Olakino

FAMILY MEDICINE

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December 23, 2016

Dear Patient,

I regretfully inform you that I am closing my practice. My last day to provide care to you will be **Tuesday February 28, 2017**. I will be relocating to the mainland shortly thereafter. My staff and I will do our best to work with you to assist in transitioning your care.

I would like to advise you of the following:

- ❖ **Appointments:** All appointments scheduled after 02/28/2017 will be cancelled. You will need to establish care with a new primary care physician to continue your care. Please call your medical insurance provider or the Queen's Referral Line for a list of current participating primary care physicians.
- ❖ **Prescription Refills:** For medication and medical supply refills needed after 02/28/2017, you will need to have established care with a new primary care physician. If you are due or overdue for a follow up and are on daily medications that are due for refills, it is recommended that you schedule an appointment prior to the office closing date. Office visits continue to be by appointment only.
- ❖ **Urgent/ Emergency Care:** Should you encounter severe symptoms or worsening of your chronic medical issues after the closing date, proceeding to a nearby urgent care facility is advised.
- ❖ **Medical Records:** The custody of your medical records will remain with Hui Olakino Family Medicine. A medical record release form has been enclosed to facilitate transfer of your care to your new primary care physician. If you would like a personal copy of your medical records, please make a copy of the enclosed form, complete the form and return it to the office address. Your records will be placed on a CD in .pdf format and encrypted with a password that will be needed to unlock the information. (Note: Medical record requests for personal possession incurs a flat fee of \$65 payable by money order only and will need to be sent with the record release. **Credit cards and personal checks will not be accepted**). Any requests for medical records sent after March 15, 2017 may be delayed as I transition out of my office space in Queen's POB-1. Please see website information below.
- ❖ **Website:** My website (huiolakino.com) will remain active and updates will be posted on where to send medical record requests after March 15, 2017.

Thank you for allowing me to care for you and your health care needs.  
Wishing you good health with warmest Aloha,

Bianca Bryant-Greenwood, MD

Enclosures  
cc: Referring Providers